

Hi Andrew,

We're writing to let you know Eaze has temporarily restricted your account in response to activity suggesting an unauthorized user may have gained access.

Based on our investigation, it looks like an unauthorized user illegally acquired your credentials from a third party, and then tried to login to your Eaze account using them. This means you're probably using the same username/password on multiple sites — and one of these other sites may have been compromised.

Here's what to do next:

- Change your password to reactivate your Eaze account using this link: https://www.eaze.com/reset-password. Please choose a strong password that is unique to Eaze. It should have upper- and lowercase letters, numbers, and special characters.
- We recommend you change your password on any other sites that use the same credentials as your Eaze login.

In general, it's smart to change your passwords regularly, and make sure your passwords are not the same on multiple sites.

As always, customer safety is our top priority, at the doorstep and online. Thank you for choosing Eaze!

The Eaze Team

RESET PASSWORD







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